



Contact Detail Update in National Pension System (NPS)

 (Email ID / Mobile Number)

Keep your details updated to stay connected and secure with the **National Pension System (NPS)**.

Method 1: Online Update (via CRA – Protean)

Login

Visit the Protean CRA portal and log in using your **PRAN & I-PIN (Select NPS)**

<https://cra.nps-proteantech.in/CRA>

Navigate

Go to **'Manage My Account'** → **'Change contact Details'**

Select Option

Choose to update your Contact details : **Telephone/ Email ID /Mobile Number**

Edit & Submit

Enter new details and submit your request

Verification

Authenticate using **OTP sent to your new contact details**

Note: Update of Mobile Number / Email ID in your NPS account requires OTP based authentication through email (for email ID update) or SMS (through mobile number update). Kindly ensure that you update correct mobile number and email ID in your account.

Method 2: Offline Update (via Nodal Office / POP-SP)

Download Form

Get the **Subscriber Detail Change Request Form (S2)**

Fill Details

Enter your updated **Email ID & Mobile Number**

Submit Form

Submit to your **POP-SP / Nodal Office (PAO/DTO)**

 **Processing**

Your request will be updated in the CRA system

 **Important Notes**

 **OTP Verification**

Mandatory for online updates; confirmation via SMS/Email

 **Acknowledgment**

Receive an acknowledgment number after submission

 **Helpline Support**

Call **1800 2100 080** for assistance

 **I-PIN Reset**

Instantly reset using your registered contact details

 ***Stay Updated. Stay Secure.***

Keep your contact details current to never miss important NPS updates.